

DISPATCHER OF THE MONTH

Though IPN Dispatcher PEN125 has only been with us a short time, he has made a noticeable impact in our PA coverage. Thanks!

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

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TRAUMA ALERT DECLARATION

There seems to be a little confusion when it comes to Trauma Alerts. Hopefully the points below clear up some of the questions and prevent additional errors.



- Trauma Alerts are Major Injuries not BLS calls. Loss of a Digit or minor fracture does not belong here.
- Only trained EMS personnel, usually those at the Paramedic Level, can declare a Trauma Alert.
- Police stating "EMS on a Rush/Push" does not qualify for this category (No Exceptions)
- If the EMS system includes Fire Rescue that agency may call the Trauma Alert.
- Trauma Alert should never be used for serious injuries from a Shooting, Auto Accident or where Tech Rescue is needed.
 - The ID of the unit declaring the Trauma Alert should be in your narrative

PHOTOS MAKE THE STORY

We love seeing your incident photos! We use most of the photos that are submitted because you took the time and energy to send it and everyone likes seeing them. If your photo submission wasn't included, here are a few reasons why:

- While a photo of a trooper's car with lights on can be a cool piece of art, it doesn't tell a story. Photos of first responders working are best. Photos focused on the incident without responders are great. For example: the photo on the top right is an excellent example of the incident scene. Responders are working and we can even see part of the truck.
- Two things occur when taking photos from a moving car: motion blur and the inclusion of your car. And if you are driving while taking the photo, that is unsafe! If your photo gives an indication that you were driving, it will not be used. We don't want an alert about YOU in a tragic situation because you were unsafe. We would rather you not take it at all.
- Cell phones are the worst device for night photos. Even with a good camera, bright lights from vehicle lights, street lamps, and fires over take the image and create so much contrast it's hard to tell what's going on. For example: the photo on bottom right shows activity, but even with our amazing Photoshop skills, we can't remove the glare.
- These factors should also be considered when submitting: blurry or out of focus; incident too far away; low resolution; too dark; gruesome scenes.
- The photos must be yours or one that you obtained with permission from the photographer. Please provide a name for photo credit.

Continue submitting your photos and we will do our best to include them in the newsletter. And remember to copy all of the page information including the date. Special thanks to Rick Kulmann for letting us use his photos as examples!



3-7-2019 @14:30 | CON | Waterbury, CT (New Haven County) | Smoke/Fire Damage | 1710 Meriden rd | FD had a fire in unit 7 of a 2 story apartment building with extensive damage | CON203
Photo by Rick Kulmann

Too much glare. Try using a flash or safely move closer to incident if allowed.



3-22-2019 @20:19 | CON | Wolcott, CT (New Haven County) | Traffic Advisory | 1650 Meriden Rd | E-4 & PD & EMS o/s 2 car MVA with injuries, no entrapment

Photo by Rick Kulmann

**Send photos and the IPN alert to:
newsletter@incidentpage.net**

WITH A HEAVY HEART

IPN regrets to announce that long time dispatcher John Longoria, Jr. (ASA084) passed away on March 12, 2019. He had been with IPN for almost 20 years and always made a huge effort in the San Antonio, Texas area. John transmitted 117 alerts in the month of February before falling ill. He was only 49 years of age.

The admin team is working to compensate his family for the thousands of points that John earned but never redeemed. The ASA084 ID has been retired as a sign of respect to this amazing individual. Rest in peace, John.

Photos by Zackery Newton



3-16-2019 @14:58 | West Alexandria (Preble County) 1 Alarm Fire 5148 Lexington Salem Rd | M22 o/s 2 sty brick single w/ heavy smoke showing. Laying in. [OHI015] OHI095

Photo by Emily Kercheval



03-17-2019 @19:01 | Milwaukee| 1 Alarm Fire| 2519 S 30th St|Engine 12 on scene with a working fire in an occupied rear cottage. Offensive attack| WSC059

Photo by Charlie Lockwood

MONTHLY STATS

January	February
Florida	Florida
New York	New York
California	California
Pennsylvania	Pennsylvania
Massachusetts	Massachusetts
Illinois	Illinois
Texas	Maryland
Maryland	Texas
Ohio	Ohio
Wisconsin	Wisconsin



IPN dispatchers transmitted a total of 18,267 calls during February. The top 10, despite a decline in call volume from prior months, the statistics are pretty much identical to the January numbers. The only change is that Maryland was able to take over Texas, achieving the 7th spot. Pennsylvania not only retained the 4th spot but they are right on the heels of the California chapters. It is impressive to see this kind of growth.

We continue to be impressed with our new dispatchers in Hawaii. Until recently, we did not see a lot out of that state. It is awesome to see them now sending 4-5 alerts per day!

Keep up the great work!

IN A TIME OF NEED

TWO VETERAN DISPATCHERS AFFECTED BY SEVERE WEATHER



Dispatcher LOU014 Jerry experienced a major amount of damage to his home and fence from an early spring tornado. His dog was also injured in the storm. If you

would like to help Jerry, please email support to transfer points to his account. You can also check out a Facebook page that has been set

up on his behalf: <https://www.facebook.com/donate/2001688880133978/>

Dispatcher WSC021 Justin also fell on hard times after severe flooding hit his area. He is unable to work because of the loss of his transportation and is in danger of losing his home. Read the tragic details of how the flooding affected him and his wife at: <https://www.gofundme.com/js63y4-flooding-help>. If you would like to transfer points to help Justin, please email support.

Both dispatchers have been with IPN for over 15 years. We send them our best wishes.



3-16-2019 @ 00:45| Dunkirk, MD (Anne Arundel County)
| 1 ALM | Kilo | 6416 Bob White Ct | Box 42-13: CCFRE
Deputy Chief 5 o/s heavy fire showing from the 2-sty
home, defensive ops. E11 RIT. M/A:Calvert County
M/A:Prince Georges County |MAR101 | 00:45

U/D: Side C is fully involved and partially collapsed with
3 LSO. Ext. to forest, PGFD TW845 now RIT. M/A:Calvert
County M/A:Prince Georges County |MAR101 | 00:51

Dunkirk, MD (Anne Arundel County) | 2 ALM | Kilo | 6416
Bob White Ct | Box 42-13: CCFRE DC5 rqstg 2nd alarm
+ Tanker Task Force for heavy fire in the 4000 sqft 2-sty
home. M/A:Calvert County M/A:Prince Georges County
|MAR101 | 00:55

U/D: BC3 I/C advising all units remain
away from structure, total collapse Side
B. M/A:Annapolis M/A:Calvert County M/A:
Prince Georges County |MAR101 | 01:05

U/D: CMD advising total collapse all
sides. Flowing aerial, Brush 42
requested for extension to woods
M/A:Calvert County M/A:Prince
Georges County |MAR101 | 02:01

Photos courtesy of
Anne Arundel County Fire Department



01-20-2019 @15:04 | Benzie
County (Elberta)| Traffic Advisory|
154.920| Lake St. & River Rd.|St 4
& EMS o/s 2-veh Acc, 1 pt enrt to
hosp, Lake St. M22 partially shut
down| MCH015

Photo by Rory Michael



WELCOME NEW DISPATCHERS!

IPN
INCIDENTPAGE.NET
Real News. Real Time.™

IPN welcomed 13 new dispatchers in March. Please say hello if you see them hanging around the water cooler.

Dispatcher ID numbers are randomly generated based on the lowest number available at the time you send your application. Please contact support if you prefer another number to see if it is available.

ALB024 Aidan
CAL109 Clayton
ILL098 Zachary
MCH010 Jason
NHA001 Mike
NHA061 Amanda
NYC007 Ryan
NYK013 William

NYK135 Jeffrey
PEN135 Shaun
PEN139 Mark
VIR022 Luther
VIR040 Tyler
NJY211 Justin
NYK034 Craig
NYK332 Ben

OHI082 Carl
OHI082 Logan
PEN134 Johnathan
VIR155 John
WSC012 Robert
WSC052 James
WSC060 Joshua

2019 IPN T-SHIRT

Order your IPN t-shirt today! Dispatchers can redeem points at incidentpage.net/members/rewards.html. To pay by credit card, email support@incidentpage.net with your size and credit card number, card expiration date, the name on the card, and 3 or 4 digit code.

S-XL \$19 2XL \$21 3XL \$22

Pricing includes USPS shipping. **A new design each year!**

HOTLINE INFO REMINDER

**Provide all necessary information.
Spell street names and towns.**

**Text: hotline@incidentpage.net
Toll-free Phone: 1-888-339-8259**

NEWSLETTER CORRECTION

In the March newsletter, the Boone County fire photo was not taken by the person listed but by Scott Poston. We apologize for our error.

CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers!

Remember, this is YOUR newsletter!

Newsletter Story & Photo Submission:

newsletter@incidentpage.net

General Support:

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